

## April 2024 - IGS Anniversary Giveaway Campaign Terms & Conditions.

### 1. Eligibility

1.1 All new, existing, and non-followers of IGS are eligible to participate in this giveaway.

1.2 To be eligible to participate in the contest:

- Be 18 years of age and above;
- Have a social media account on Facebook.
- Must reside in Malaysia.
- Must not be employed by IGS / AVM Cloud / Time Dotcom

### 2. Contests Details & Prize Redemption

2.1 Prize

- RM20 Grab Voucher

2.2 Giveaway Mechanics

- Participants must follow our Facebook Page (<https://www.facebook.com/IGS.com.my>)
- Participants to provide us with a screenshot as evidence and send it to us via email at [marketing@igsb.com.my](mailto:marketing@igsb.com.my)

2.3 Contest Duration

- 1 month: 17<sup>th</sup> April – 17<sup>th</sup> May 2024

2.4 Number of Winners

- 60 winners for Grab Voucher

2.5 Winner Selection

- IGS will screen each participant to ensure eligibility prior to contacting the participant.
- IGS will choose winners who meet the giveaway criteria and have completed all the steps outlined in the mechanics.
- The winners will be contacted by IGS via email, or any other mode of communication deemed appropriate after.
- If IGS does not receive a response from the winner within 1 week from the time and date of contact, IGS reserves the right to cancel the winner's entry and select a new winner.
- Once details have been confirmed, IGS will arrange the delivery of prizes to the respective winners within 7-14 working days.
  - Winners will receive their Grab Voucher codes via email.

2.6 Each winner will only be entitled to **win only 1 unit of the prize item.**

### 3. Rights of the Organizer

3.1 If, for any reason, the giveaway is not capable of running as planned by reason of, but not limited to, bugs or technical failures, IGS reserves the right to cancel, modify or suspend the contest and select the winners at its sole discretion and disqualify anyone who, in their opinion, has tampered with or disrupted the entry process or operation of this contest or violated the rules.

3.2 All participants entering this contest agree to be bound by the terms and conditions set by IGS

3.3 IGS reserves the right to:

- Substitute the prize with others of similar value without prior notice.
- Use your image for marketing, advertising and/or related purposes
- Publish winners' details for promotional or publicity purposes without prior notice and amend or revise some or all the Terms and Conditions without prior notice.

#### 4. Disclosure

The Giveaway is in no way sponsored, endorsed or administered by, or associated with Facebook. All information obtained is solely provided to the Organizer, and not to Facebook.

In the event of a dispute, the potential winner may be required to provide proof that he/she is the authorized account holder of the identified Facebook, but the Organizer decision will be final.

The decision of the Organizer is final, and no correspondence will be entertained.

Prizes are neither redeemable nor exchangeable for cash.

#### 5. Governing Law

These Terms and Conditions shall be construed, governed and interpreted in accordance with the laws of Malaysia. In the event of any dispute or in relation to the interpretation of these Terms and Conditions and/or obligations under these Terms and Conditions which cannot be resolved amicably, such dispute or differences shall be settled between IGS and the participant.